

Privacy Policy

1. Data Protection at a Glance

General Information

The following information provides a simple overview of what happens to your personal data when you visit this website. Personal data is any data that can be used to personally identify you. Detailed information on data protection can be found in the privacy policy listed below in this text.

Data Collection on This Website

Which personal data is collected?

- User account data provided by you in the NRGkick app
- Email address

Which technical data is collected via your NRGkick?

- Current device status (online/offline, charging status, important charging or safety-relevant measurement values)
- GPS coordinates of charging locations (SIM units only)

Who is responsible for data collection on this website?

Data processing on this website is carried out by the website operator. Their contact details can be found in the section “Information on the Responsible Entity” in this privacy policy.

How do we collect your data?

Your data is collected, on the one hand, when you provide it to us—for example, data you enter into a contact form or provide within the NRGkick app.

Other data is collected automatically or after your consent when you visit the website or log in to the app’s cloud account. This primarily concerns technical data. This data is collected when you log in to the Charging4Fleets portal.

What do we use your data for?

Some of the data is collected to ensure the error-free provision of the website. Other data may be used to analyze user behavior or, if necessary, for technical troubleshooting.

What rights do you have regarding your data?

You have the right at any time to receive free information about the origin, recipients, and purpose of your stored personal data. You also have the right to request

correction or deletion of this data. If you have given consent to data processing, you may revoke this consent at any time in the future.

You also have the right, under certain circumstances, to request restriction of the processing of your personal data. Furthermore, you have the right to lodge a complaint with the competent supervisory authority. You may contact us at any time regarding these, or other questions related to data protection.

Analysis tools and third-party tools

When visiting this website, your browsing behavior may be statistically evaluated. This is done primarily using analysis programs. Detailed information on these analysis programs can be found in the following privacy policy.

2. Hosting

We host the content of our website with the following provider:

Amazon Web Services (AWS)

The provider is Amazon Web Services EMEA SARL, 38 Avenue John F. Kennedy, 1855 Luxembourg (hereinafter “AWS”).

When you visit our website, your personal data is processed on AWS servers. Personal data may also be transferred to AWS’s parent company in the United States. Data transfers to the USA are based on the EU Standard Contractual Clauses. Details can be found here:

<https://aws.amazon.com/de/blogs/security/aws-gdpr-data-processing-addendum/>

Further information can be found in AWS’s privacy policy:

https://aws.amazon.com/de/privacy/?nc1=f_pr

The use of AWS is based on Art. 6(1)(f) GDPR. We have a legitimate interest in the reliable presentation of our website. If consent has been requested, processing is carried out exclusively on the basis of Art. 6(1)(a) GDPR and § 25(1) TTDSG, insofar as the consent includes the storage of cookies or access to information on the user’s device (e.g., device fingerprinting). Consent may be revoked at any time.

The company is certified under the EU–US Data Privacy Framework (DPF). The DPF is an agreement between the European Union and the United States intended to ensure compliance with European data protection standards for data processing in the USA. Any company certified under the DPF commits to complying with these data protection standards. Further information is available from the provider at: <https://www.dataprivacyframework.gov/s/participant-search/participant-detail?contact=true&id=a2zt0000000TOWQAA4&status=Active/>

Data Processing Agreement

We have concluded a data processing agreement (DPA) for the use of the above-mentioned service. This is a legally required contract that ensures the provider processes personal data of our website visitors only in accordance with our instructions and in compliance with the GDPR.

3. General Information and Mandatory Disclosures

Data Protection

The operators of this website take the protection of your personal data very seriously. We treat your personal data confidentially and in accordance with statutory data protection regulations and this privacy policy.

When you use this website, various personal data is collected. This privacy policy explains what data we collect and what we use it for. It also explains how and for what purpose this is done.

Please note that data transmission over the internet (e.g., communication by email) may have security vulnerabilities. Complete protection of data from access by third parties is not possible.

Information on the Responsible Entity

The responsible entity for data processing on this website is:

DiniTech GmbH

Dinitech Straße 1

8083 St. Stefan i.R.

Phone: +43 664 5376251

Email: office@dinitech.at

The responsible entity is the natural or legal person who alone or jointly with others determines the purposes and means of processing personal data (e.g., names, email addresses, etc.).

Storage Duration

Unless a more specific storage period is stated within this privacy policy, your personal data will remain with us until the purpose of data processing no longer applies. If you submit a legitimate request for deletion or revoke your consent to data processing, your data will be deleted unless we have other legally permissible

reasons for storage (e.g., tax or commercial retention periods). In the latter case, deletion will take place once these reasons no longer apply.

Legal Bases for Data Processing

If you have consented to data processing, we process your personal data on the basis of Art. 6(1)(a) GDPR or Art. 9(2)(a) GDPR if special categories of data are processed. In the case of explicit consent for the transfer of personal data to third countries, processing is also based on Art. 49(1)(a) GDPR.

If you have consented to the storage of cookies or access information on your device, processing is additionally based on § 25(1) TTDSG. Consent may be revoked at any time.

If data processing is required for contract fulfillment or pre-contractual measures, processing is based on Art. 6(1)(b) GDPR.

If processing is required to fulfill a legal obligation, it is based on Art. 6(1)(c) GDPR.

Processing may also be based on our legitimate interest pursuant to Art. 6(1)(f) GDPR. The relevant legal basis in each case is explained in the following sections of this privacy policy.

Recipients of Personal Data

In the course of our business activities, we work with various external entities. In some cases, it is necessary to transfer personal data to these external entities. We only pass personal data if required for contract fulfillment, if legally required, if we have a legitimate interest under Art. 6(1)(f) GDPR, or if another legal basis permits the transfer.

When using processors, we only transfer personal data based on a valid data processing agreement. In the case of joint processing, a joint processing agreement is concluded.

Revocation of Consent

Many data processing operations are only possible with your express consent. You may revoke consent already given at any time. The legality of data processing carried out before revocation remains unaffected.

Right to Object (Art. 21 GDPR)

If data processing is carried out based on Art. 6(1)(e) or (f) GDPR, you have the right at any time to object to the processing of your personal data for reasons arising from your situation. This also applies to profiling based on these provisions.

If you object, we will no longer process your personal data unless we can demonstrate compelling legitimate grounds that override your interests, rights, and

freedoms, or the processing serves as the assertion, exercise, or defense of legal claims.

If your personal data is processed for direct marketing purposes, you have the right to object at any time. After an objection, your personal data will no longer be used for direct marketing purposes.

Right to Lodge a Complaint

In the event of violations of the GDPR, affected persons have the right to lodge a complaint with a supervisory authority, in particular in the member state of their habitual residence, workplace, or the place of the alleged violation.

Right to Data Portability

You have the right to receive data that we process automatically based on your consent or in fulfillment of a contract in a common, machine-readable format and to transmit it to another controller, where technically feasible.

Information, Correction, and Deletion

You have the right at any time to receive free information about your stored personal data, its origin and recipients, and the purpose of data processing, as well as the right to correction or deletion of this data.

Right to Restriction of Processing

You have the right to request restriction of processing of your personal data, particularly:

- if you contest the accuracy of the data,
- if processing is unlawful,
- if data is no longer needed but required for legal claims,
- If you have objected to Art. 21(1) GDPR and a balance of interests is pending.

Restricted data may only be processed with your consent or legal claims, protection of rights, or important public interest.

SSL / TLS Encryption

This site uses SSL or TLS for encryption for security reasons and to protect the transmission of confidential content. An encrypted connection can be recognized by "https://" in the browser address bar and the lock symbol.

4. Social Media

Facebook

This website integrates elements of the Facebook social network. The provider is Meta Platforms Ireland Limited, Dublin, Ireland. Data may also be transferred to the USA and other third countries.

More information:

<https://developers.facebook.com/docs/plugins/>

<https://de-de.facebook.com/privacy/explanation>

Instagram

Functions on Instagram are integrated. Provider: Meta Platforms Ireland Limited.

More information:

<https://privacycenter.instagram.com/policy/>

YouTube

This website uses YouTube functions provided by Google Ireland Limited.

More information:

[Google Privacy Policy & Terms](#)

LinkedIn

This website integrates LinkedIn functions. Provider: LinkedIn Ireland Unlimited Company.

More information:

<https://www.linkedin.com/legal/privacy-policy>